



Ampro Sales Ltd Service Dept.

Ph 04 939 6800 ext # 810

[service@ampro.co.nz](mailto:service@ampro.co.nz)

## RETURN AUTHORISATION SHEET

Ref#

Company/Name:

### Contact/Return Details:

EMAIL:

PHONE:

ADDRESS:

Product:

Model #:

Place of purchase (Store name & location):

Date purchased:

Description of problem & how it occurred:

Signature:

Date:

Please carefully package product and return along with proof of purchase to:



**AMPRO Sales Ltd, 4 Aglionby St,  
LOWER HUTT, 5010**

**Please note:** Turnaround time can vary depending on the time of year, product and complexity of the issue. In most instances any work should be completed and you should have your product back within 2-3 weeks.

If your product is covered under warranty, we will at our discretion either repair or replace your product.

If your product is considered outside of warranty you will be advised of an estimated cost of repair by email (if repair is possible). You will have 20 days to respond, either accepting or declining the quotation. If you accept, you can pay for the repair by direct payment into our bank account or by credit card (Visa or MasterCard). If you decline to pay for repairs your product will be returned as is.

#### For office use only:

Assessed by:

Recommendation: